

Streamlined RFI Management



PROJECT OVERVIEW

Carbon Capture Project

In Alberta, Canada, a leading global energy corporation (referred to here as the “Owner”) partnered with their engineering, procurement, and construction (EPC) contractor to advance an ambitious carbon capture project. The initiative is part of a broader commitment to sustainability, set within one of the company’s major energy and chemical parks, and is designed to capture roughly 650,000 tonnes of CO₂ annually.

THE CHALLENGE

Inefficient RFI Coordination

Managing RFIs is critical for any large-scale project but becomes especially challenging in an environment involving hundreds of stakeholders and multiple organizations. The team required a single tool to facilitate collaboration on RFIs, including streamlined workflows, approval processes, and ease of tracking. Previously, many RFI communications were handled through spreadsheets and standalone access databases, creating silos and delaying information flow.



The RFI module in O3 reduced the time required to facilitate RFI responses, improved tracking, and enhanced traceability. The ability for every team member to access real-time information increased our efficiency in obtaining critical information.

Project Leader

LEADING GLOBAL ENERGY CORPORATION

THE SOLUTION

Centralized RFI Management

O3’s integrated RFI module enabled engineers, field supervisors, and workface planners to work collaboratively within one centralized environment. The solution supported complex workflows with automated notifications and simplified the issuance, review, and resolution of RFIs. As a cloud-based solution, O3 provided real-time access to RFI information and enhanced transparency for the entire team.

THE RESULTS

Faster RFI Resolution

Implementing O3's RFI workflow resulted in significant gains in project efficiency and accuracy:

Time Savings: Automated workflows and notifications streamlined the RFI process, saving valuable time on administrative tasks.

Enhanced Control: The team managed over 400 RFIs with consistency and control, tracking every step in the process across multiple stakeholders.

Reduced Effort: By minimizing back-and-forth communication and centralizing RFI management, the team could focus on resolving issues faster.

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BENEFITS

Real-time alignment, scope verification, and data-driven meetings

The implementation of O3's RFI workflow provided several key benefits to the project:

-  **Live Collaboration:** Stakeholders from different organizations and departments communicated in real time, reducing delays and improving accuracy.
-  **Comprehensive Reporting:** Customizable dashboards offered up-to-date reporting and real-time tracking of RFI status.
-  **Document Control:** With no size limit on attachments and the ability to link RFIs to work packages, engineering drawings, and other essential documents, information was more accessible and easier to verify.
-  **Constraints Tagging:** Automatic constraints tagging ensured work packages were up to date when RFIs impacted project scope.